See the available flight that meet the requirement

Add the flight reservation

Change the flight reservation

Cancel the flight reservation

Make seat selection

passengers

Ticketing

See the flight availability

See the flight details

See the rates and conditions

Manages in-flight services such as food and drinks

|  |  |
| --- | --- |
| Name: See the available flights | ID: u1 |
| Stakeholder and goals: passengers– want to see the flights that meet the requirement | |
| Description: the system can help passengers to show the flights | |
| Actors: passengers | |
| Trigger: system show the flights | |
| Normal flow: 1. Passengers choose the departure and destination  2. Passengers choose the departing date and return date  3. Passengers choose cabin class and how many tickets  4. Press the search and book button  5. End | |
| Sub-flow: none | |
| Alternative/Exceptional flows: none | |

|  |  |
| --- | --- |
| Name: Add the flight reservation | ID: u2 |
| Stakeholder and goals: passengers– want to book the flight ticket | |
| Description: the system can help passengers book the flight ticket | |
| Actors: passengers | |
| Trigger: passengers add the flight reservation | |
| Normal flow: 1. Choose the flight  2. Enter the individual details  3. Pay the money  4. System show the booking number and ticket  5. End | |
| Sub-flow: none | |
| Alternative/Exceptional flows: none | |

|  |  |
| --- | --- |
| Name: Change the flight reservation | ID: u3 |
| Stakeholder and goals: passengers– want to change the flight to other one | |
| Description: the system can help passengers change the flight | |
| Actors: passengers | |
| Trigger: passengers change the flight reservation | |
| Normal flow: 1. Log in the system  2. Choose the flight which need to change  3. Enter the individual details  4. System change and show the flight, booking number and ticket  5. End | |
| Sub-flow: none | |
| Alternative/Exceptional flows: none | |

|  |  |
| --- | --- |
| Name: Cancel the flight reservation | ID: u4 |
| Stakeholder and goals: passengers– want to cancel the flight to other one | |
| Description: the system can help passengers cancel the flight | |
| Actors: passengers | |
| Trigger: passengers cancel the flight reservation | |
| Normal flow: 1. Log in the system  2. Choose the flight which need to cancel  3. Enter the individual details  4. System cancel the flight  5 End | |
| Sub-flow: none | |
| Alternative/Exceptional flows: none | |

Manages individual passengers profiles

manager

Manager

Manages travel agency profiles

See various summary reports

Modify the flight details

administrator

Manager

Add and change managers

I’m not sure whether the system need a administrator or not.